PRIVACY POLICY OF THE INTERNET WEBSITE OF "EGLES SANATORIJA" AB

"Eglės sanatorija" AB (hereinafter – Medical SPA or We) is taking care to protect Your privacy. We adhere to the Regulation (EU) 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter – GDPR) and other legislation that protects Your information.

This privacy policy will provide information regarding how we collect, use, and store the information about You when you browse our internet website. If you have any questions or any section of this privacy policy is not clear, reach us out via this contact info:

"Eglės sanatorija" AB

Company registration number: 152038626

Address: Eglės g. 1, Druskininkai

Tel.: +370 313 60222 E-mail: <u>info@sanatorija.lt</u> https://sanatorija.lt/

Data protection officer appointed by the Medical SPA

Tomas Revuckas IT specialist

Address: Eglės g. 1, Druskininkai

Tel.: +370 694 87 785 E-mail: <u>dap@sanatorija.lt</u>

Data protection officer shall provide information about the processing of personal data in the Medical SPA.

Who processes Your data?

We inform you that if you were to express your wish to browse the internet address of the Medical SPA, further on your personal data will be collected and processed by *Data controller* "Eglės sanatorija" AB (registration number of a legal person 152038626, address Eglės g. 1, Druskininkai, tel. (8 313) 60222, e-mail address <u>info@sanatorija.lt</u>) in adherence to the provisions of GDPR and in exercise of duties prescribed in the law.

Which, for what purpose, and on which legal grounds Your personal data is processed?

We inform you that when you browse through our internet website, our system will generate the following information about you: information about the device that you are using to browse through our website, browsing peculiarities, anonymous and general information about site statistics, anonymous user IDs provided by cookies (see Cookie policy).

On our internet website you can book our services or buy gift vouchers. When you perform these actions, on the grounds of your consent we process the following data about you: your name, surname, e-mail address, telephone number and payment data. You are also provided an opportunity to set up a user account on our website. When you set up a user account on our website, on the grounds of your consent We process the following data about you: your name, surname, e-mail address, telephone number, password, data of a payment card, social media accounts ("Facebook", "Linkedin", "Google", "Vkontakte" (depending on the user's selection at the time of setting up an account).

We also collect your consent regarding our newsletter. For that purpose, we collect the following data about you: name, surname, e-mail address.

By browsing through our internet Website, you are granted public access to the contents of the Website and you consent to the terms of use laid down by legislation, including, but not limited to copyright and data protection and privacy conditions set out in this information notice.

We collect, use, and store Your data to manage, improve, and optimise our Website and its user experience, understand browsing trends, assess the number of our guests and Website use models, understand the desires and wishes of our customers, to improve the functioning and visuals of the Website, include new functionalities, to protect Our rights and assets related to the Website.

No information is collected from other sources.

No sensitive information about You is collected.

For how long do we store Your data?

The collected information about the device that you are using to browse through our website, browsing peculiarities, anonymous and general information about site statistics, anonymous user IDs shall be stored for the amount of time specified in the Cookie policy.

Data related to the consent to receive the newsletter shall be stored until the user unsubscribes to the newsletter.

Data related to the user account on our internet website shall be stored until the user deactivates the account.

Data related to the reservation of services through our internet website shall be stored until the service has been provided.

To whom may we transfer Your data?

- We may transfer Your data to State authorities inasmuch as it is required by law or applicable legal duties.
- external service providers, e.g., persons providing IT, legal, or similar services and other similar service providers;
- State authorities or private enterprises conducting audits or inspections.

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Do we transfer information about You beyond the boundaries of the European Economic Area?

The information about You is not transferred beyond the boundaries of the European Economic Area.

What rights do You have?

We inform you that You, as a data subject, under the legal acts of data protection and if You were to submit a written *request*, may exercise these rights of a data subject:

- 1. The right to access the information about data processing;
- 2. The right to access the data;
- 3. The right to rectification or having incomplete data completed;
- 4. The right to erasure ("right to be forgotten") or to suspend the processing activities (except storing);
- 5. The right to limit the processing;
- 6. The right to data portability;
- 7. The right to object the data processing;
- 8. The right to lodge a complaint with the State Data Protection Inspectorate.

You can find more information regarding the exercise of Your rights on Procedures for the Exercise of the Rights of the Data Subjects.

If You have any questions, please contact-

The data protection officer appointed by the Medical SPA, whose contact info has been given.

To access the relevant information about the processing of Your personal data, please regularly read this privacy policy.
