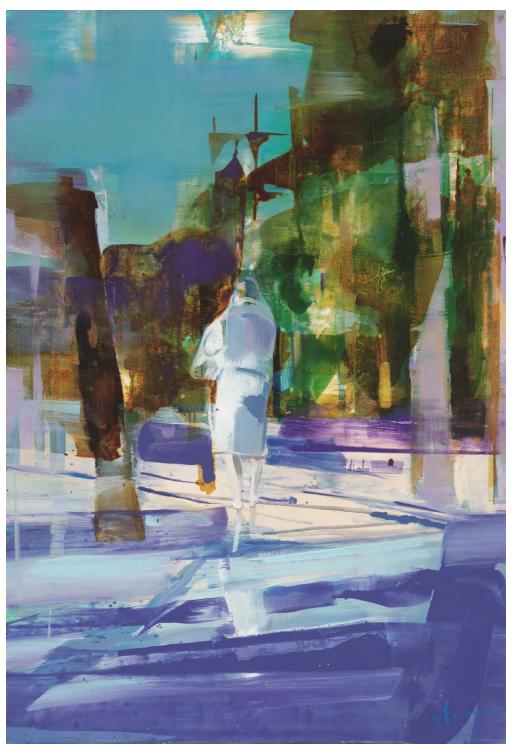


A MEMO FOR PEACEFUL STAY

RULES OF MEDICAL SPA

INFORMATION



Agnija Germane

Rules of Medical SPA



Enjoy your meal while seated in the cafeteria

It is strictly prohibited to take away food and beverages from the cafeteria. With the exception of providing fruit at the exit door or providing meals to a sick patient of the Medical SPA (as agreed upon with a doctor of the Medical SPA).



Arrive to the treatment on time

Each client has a scheduled appointment time and must arrive on time for the treatment. It is recommended to arrive 5 minutes early. Unfortunately, if failed to arrive on time, the treatment will not be provided or compensated.



Please wear appropriate clothing

Bathrobes are for your comfort when walking to the treatments or the swimming pool and sauna complex. Medical SPA clients are required to arrive at the cafeteria dressed in casual or alternative attire, so please leave your bathrobes in your room.



No smoking

Smoking is prohibited in all areas of the Medical SPA, including balconies, terraces, and rooms. The fine for smoking outside of a designated area is EUR 100. Outside, there are smoking areas.



Please ensure the safety of both yourself and your children

It is the responsibility of the guests to ensure their own safety throughout the Medical SPA, including but not limited to the swimming pool and sauna complex and the gym. The care and safety of children under the age of 16 are the responsibility of the parents or other legal representatives of the child, or other persons of legal age who have legal custody of the child.





Please be cautious

It is required that visitors to the swimming pool and sauna complex wear rubber slippers with non-slip soles. If you don't have any slippers, you're welcome to buy them at the Treatment Centre reception. Rubber slippers are also good to have for other treatments.



Relax and enjoy your quiet time

The swimming pool and sauna complex offers a quiet time every day, with the exception of Sundays, from 21:00-22:00. The complex is restricted to individuals who are over the age of 15.



We love our four-legged companions; however, they are not permitted to stay with us at the Medical SPA, with the exception of one

We invite you to stay with your pets at Birstonas apartments (block D). Please find the rules for the care of pets in Annex 1 of the Rules of Accommodation.



Respect other guests in the Medical SPA

The Medical SPA observes a quiet period from 22:00 to 06:00. Guests must remain calm and respectful of others' relaxation.



Please remember to return it

Upon departure, guests must return their room key (card) to reception. A fine of 20 EUR will be charged for a lost room key (card).

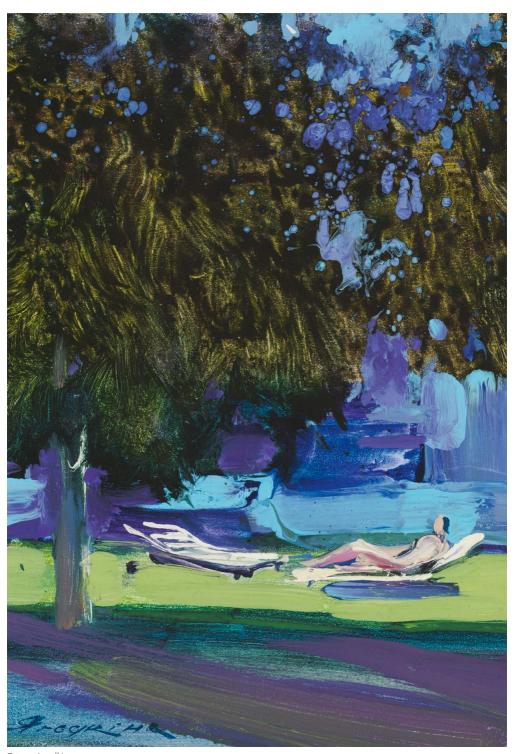
If you require, we provide: iron and ironing board, orthopaedic pillow, longer blanket, extra mattress pad, anti-allergenic bedding and others. Please contact reception.

Block A reception is open 24 hours a day, telephone number: 7000.

Free Wi-Fi is available at the Medical SPA, named: **Egle Wi-Fi** (no password).

Please inform the Medical SPA's employees **directly** or via the **FIX system** about any room malfunctions, according to the information provided in the room.

Have a pleasant stay!



Tetyana Jagodkina



For more information and booking



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